

S/N 09/360,719

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Paul C. Rogers et al. Examiner: Olisa Anwah
Serial No.: 09/360,719 Group Art Unit: 2645
Filed: July 27, 1999 Docket: 2046.086US4
Title: CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER
WORKSTATION COMPUTERS

**PETITION TO WITHDRAW HOLDING OF ABANDONMENT BASED ON FAILURE
TO RECEIVE THE NOTICE OF ALLOWANCE
UNDER 37 CFR 1.181**

MS Petition
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Abandonment per Examiner Olisa Anwah for the above-identified patent application took place when Applicants failed to pay the Issue Fee which was due on February 23, 2006 and made known by the Notice of Allowance allegedly mailed on November 23, 2005.

Applicants never received the Notice of Allowance and have included copies of current docket information which shows that Applicants never received the Notice of allowance. Accordingly, it is respectfully requested that the abandonment holding be withdrawn and prosecution resume as soon as possible.

Applicants are enclosing the Issue Fee Transmittal and authorization to charge the Deposit Account No. 19-0743 in the amount of \$1409.00. \$1,400.00 to pay the Issue Fee for a large entity and \$9.00 to cover the Extra Patent Copies Fee (3 copies).

It is Applicants' understanding that no fee is required for a petition to withdraw a holding of abandonment. (See MPEP 711.03(c)), and therefore no fee is enclosed. However, if a fee is required, please charge it to Deposit Account No. 19-0743.

Applicants will be filing a continuation application under separate cover.

PETITION TO WITHDRAW HOLDING OF ABANDONMENT

The Examiner is invited to telephone Applicant's attorney at 408-278-4046 to facilitate the prosecution of this application. If necessary, please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

Respectfully submitted,

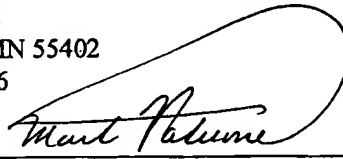
PAUL C. ROGERS ET AL.

By their Representatives,
SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938
Minneapolis MN 55402
(408) 278-4046

Date:

4/6/2006

By:



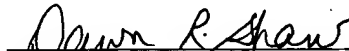
Mark Vatuone
Reg. No. 53,719

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 6 day of April, 2006.

Name

Dawn R. Shaw

Signature



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Matter	Edit	Special Instructions
Title: CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER WORKSTATION COMPUTERS		
Type: Utility - DIV		
Clients: Aspect Software, Inc.		
IP ID: 120262		
Status: Pending		
Date Filed: Jul 27, 1999		
Serial #: 09360,719		
Prototype: No		
File #: 2046.086US4		
Country: United States of America		
Filed File #: 2950P086D3		
Publication Date:		
Matter Entry Size: Large		
Base Date:		
Patent #:		
Default category/prototype: No		

Created by: Jane Ottmar, Nov 24, 2004 Hosted By: Schwegman Lundberg Woessner & Kuth, P.A.

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<input type="checkbox"/> Examiner's Answer		Open: Docket Items	Answer Expected: 12/20/2005				
<input type="checkbox"/> Appeal Brief	Appeal Brief	Completed	Date Done: 09/20/2005	Date reported to client: 09/28/2005			
<input type="checkbox"/> Advisory Action Response		Completed	Date Done: 09/20/2005	Date PTO Received: 09/22/2005			
<input type="checkbox"/> Advisory Action Received	Advisory Action Received. Protocol had this doc from 08/15/2005. CMG rec'd doc on 08/18/2005	Completed	Date Mailed: 08/11/2005	Date of E Report to client: 08/23/2005			
<input type="checkbox"/> Amendment and Response to Final Office Action	Amendment and Response to Final Office Action. CMG rec'd notification of completed Amend/Respon by email from DS on 07-19-2005	Open: Tasks	Date Done: 07/19/2005	07/21/2005			
<input type="checkbox"/> Notice of Appeal		Completed	Date Done: 07/19/2005	Date Mailed: 04/21/2005			
<input type="checkbox"/> Final Office Action Received	Reference had to be sent under separate cover. Outlook email is attached to this file	Completed	Date Mailed: 04/21/2005	Date Reported to Client: 05/03/2005			
<input type="checkbox"/> Revocation and Power of Attorney Filed	Revocation and Power of Attorney Filed	Completed	Date Filed: 03/28/2005	Date Reported to Client: 04/30/2005			

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Matter	Edit	Special Instructions		
Title:	CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER WORKSTATION COMPUTERS		No.:	2046.088US4
Inv:	Utility - DIV		Country:	United States of America
Client:	Aspect Software, Inc.		Client File #:	2950P086D3
IP.O.:	120262		Publication Date:	
Status:	Pending		Matter Entry Size:	Large
Date Filed:	Jul 27, 1999		Issue Date:	
Serial #:	09360,719		Patent #:	
Prototype:	No		Default category prototype:	No

Created by: Jana Ottmar, Nov 24, 2004 Hosted By: Schwegman Lundberg Woessner & Kluth, P.A.

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